

REPORT TO:	PRIMARY CARE COMMITTEE	
MEETING DATE:	17th October 2016	
REPORT TITLE:	East Lancashire INT Data	
SUMMARY OF REPORT:	The East Lancashire INT evaluation report was presented at the Primary Care Committee in August, a recommendation by the committee was to ensure the service was gathering appropriate outcome measures. This report provides an overview of what is captured to monitor the INT and the additional information to measure outcomes.	
REPORT RECOMMENDATIONS:	To note the content of the report and approve the data collection and next steps.	
FINANCIAL IMPLICATIONS:	None	
REPORT CATEGORY:	Formally Receipt	Tick X
	Action the recommendations outlined in the report.	X
	Debate the content of the report	
	Receive the report for information	
AUTHOR:	Kirsty Hamer	
	Report supported & approved by your Senior Lead	Y
PRESENTED BY:	Kirsty Hamer / Rebecca Demaine	
OTHER COMMITTEES/ GROUPS CONSULTED:	Locality INT Groups	
EQUALITY ANALYSIS (EA) :	Has an EA been completed in respect of this report?	N
RISKS:	Have any risks been identified / assessed?	N
CONFLICT OF INTEREST:	Is there a conflict of interest associated with this report?	N
PATIENT ENGAGEMENT:	Has there been any public engagement associated with this report?	N
PRIVACY STATUS OF THE REPORT:	Can the document be shared?	Y
Which Strategic Objective does the report relate to		Tick
1	Commission the right services for patients to be seen at the right time, in the right place, by the right professional.	X
2	Optimise appropriate use of resources and remove inefficiencies.	X
3	Improve access, quality and choice of service provision within Primary Care	X
4	Work with colleagues from Secondary Care and Local Authorities to develop seamless care pathways	X

**NHS EL CCG – PRIMARY CARE COMMITTEE
17th October 2016**

East Lancashire Integrated Neighbourhood Team Service

1. Introduction

- 1.1 The East Lancashire Integrated Neighbourhood Team (INT) Service has been in place since June 2015. An evaluation report was produced at the end of July 2016 to outline the impact of the service across East Lancashire. Following the production of the report, a request was made by the Primary Care Committee to review current outcome measure to ensure the Service was gathering the most appropriate data to fully understand the effect of the service within East Lancashire.
- 1.2 This document provides an overview on the current data collection and the new data collection to commence in October 2016.

2. Purpose / Background

- 2.1 As noted in the evaluation the following had been gathered as part of the data collection within the INT:
- Age of patient
 - Gender
 - Patients GP
 - Patient Consent
 - Referral Source
 - Case Manager (Profession)
 - Date of MDT
 - Care Plan initiated YES/NO
 - Case Conference required YES/NO
 - Discharge Date
 - Discharge Outcome
 - Comments / Actions
- 2.2 It was agreed that although some of this was useful it wasn't giving the Service or the CCG enough information on the effectiveness of the INT. Following discussion with the Service, Localities and Business Intelligence, the following has been agreed (additions highlighted in bold):
- **Date of Birth**
 - Gender
 - Patients GP
 - Patient Consent – **needs to include option for best interest**
 - Referral Source
 - **Primary Complaint**
 - **Clinical Frailty Score (at referral)**
 - **Clinical Frailty Score (on discharge)**
 - **Risk stratification Score (on referral)**

- **Risk stratification Score (3 months post discharge)**
- Care Plan YES/NO
- Case Manager (Profession)
- Date of MDT
- Case Conference required YES/NO
- Discharge Date
- Discharge Outcome
- Actions/Comments
- **Referrer feedback questionnaire**

It was felt that by monitoring frailty score and risk stratification score the service could directly correlate an improvement in management of patients condition. By obtaining referrer feedback we can understand what elements of the service are working well and any improvements needed to be made.

3. Conclusion

- 3.1 As noted above, by monitoring the additional data we can identify improved outcomes for patients and the service.
- 3.2 It is noted that the data collection of the INT is significant and requires a lot of resource to collate. A workshop for the development of the East Lancashire INT is to be held on the 25th October 2016 and a review of IT Systems will take place at this workshop. It is envisaged that an EMIS data collection template will be developed to reduce burden on the service to manually complete.

4. Recommendations

- 4.1 To consider and approve the amendments to the data collection template for the East Lancashire INT.
- 4.2 To agree to a further report regarding development of the service model for INT to be submitted to the Primary Care Committee in November 2016.

Kirsty Hamer
Ribblesdale Locality Manager